

Initial Scoping Proposal

Item: Quality and Cost of Care	Lead Member: Lead Officer: Sally Wernick
Suggested Scope: This scope will seek to give members the opportunity to scrutinise and develop their understanding of the quality of care within residential and nursing care in Dorset. It will include both quantitative and qualitative data about quality experienced by both those who have their care commissioned by the NHS and LA and also those who pay for their own care. In addition the scope will include information about the systems in place to improve quality, how performance is monitored and the role of Healthwatch in supporting quality improvement Lastly the scope will include an opportunity to hear through an Inquiry day qualitative feedback and views from a range of stakeholders including providers <ul style="list-style-type: none">• Residential care, nursing care and support at home• Care Quality Commission ratings• Arrangements for quality monitoring• Analysis and prices – local authority and self funders• CHC integrated work with Clinical Commissioning Group• Role of Healthwatch and customer feedback	
Methodology: <ul style="list-style-type: none">• Group work via an Inquiry Day• Presentation of data• Provider Interviews• Healthwatch	

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Timescale: Completed by February 28 th 2017

Date approved:
